

Keep this catalog
to reference for
future orders.

Wellness Catalog

2020 Benefit Catalog and Order Form



Get wellness items delivered to your doorstep at no additional cost!



Alignment Healthcare

nations **OTC**

NationsOTC.com/Alignment

Save Money with Your Wellness Benefit

You have a wellness benefit of a certain amount that can save you money and help you stay well. This benefit allows you to purchase medications, health- and wellness-related items, first-aid supplies and other qualifying items, and have them shipped directly to your home.

How to Place an Order

Ordering the items you need is simple. Choose what you need by taking these steps.

1 DETERMINE ORDERING METHOD

Select which option is best for you:



PHONE

Call **877-236-8179 (TTY: 711)** to speak with a Member Experience Advisor Monday through Friday, 8:00 a.m. to 8:00 p.m. ET. Language support services are available if needed.



MAIL ORDER

Complete and send in the enclosed mail order form included in this catalog. **If the end of your benefit period is approaching and you're not sure your order form will be received prior to the last business day of the month, please call or order online.**



ONLINE

Visit **NationsOTC.com/Alignment** to place an order by selecting products and completing the checkout process.

2 SELECT PRODUCTS

Choose from the list of covered products by available category.

3 PLACE ORDER

Products will be shipped and delivered to your home.

If you have any questions or need help placing your order, we're here for you. Member Experience Advisors are available at **877-236-8179 (TTY: 711)**. We want to ensure you get the items you need.

Frequently Asked Questions

Q: Can I return a product?

A: Due to the nature of the products, returns are not accepted. If an item is damaged during shipping, it will be exchanged or replaced for an identical item, at no cost, within 30 days of purchase.

Q: When can I expect to receive my products?

A: You can expect to receive your items within 2-5 business days after an order is placed unless a change is requested or for any other reason.

Q: How can I track my shipment?

A: Members receive an order number along with a tracking ID when placing an order through **NationsOTC.com/Alignment** or over the phone. This information can be viewed under My Account > My Orders. The tracking ID is populated within 24-48 hours after the order is processed and can be used to track shipments and view all tracking history.

Q: What if I order more than my allotted allowance?

A: If an order exceeds the benefit amount, you must include a credit card number or enclose a check along with your order form. Cash is not accepted. If you do not include a payment method when your total balance due is more than your available benefit allowance, some items may be removed from your order. If that is the case, our team will contact you to discuss the changes to your order.

Q: Who do I contact with questions?

A: If you have questions about your order, please call NationsOTC at **877-236-8179 (TTY: 711)**. Member Experience Advisors are available Monday through Friday, 8:00 a.m. to 8:00 p.m. ET. For all other questions, please contact your health plan member services team for support.

Product Categories

The items listed in this catalog are shown by category, making it easier for you to locate what you're looking for. Available categories include:

Bathroom Safety & Fall Prevention	Page 5
Cold, Flu & Allergy	Page 5
Dental & Denture Care	Page 5
Diabetes Care	Page 5
Digestive Health	Page 5
Eye & Ear Care	Page 5
First Aid & Medical Supplies	Page 5
Foot Care	Page 5
Home Diagnostic & Patient Aids	Page 5
Home Health Care	Page 5
Household Products	Page 5
Pain Relief	Page 6
Personal Care	Page 6
Skin Care	Page 6
Vitamins & Dietary Supplements	Page 6

ITEM #	DESCRIPTION	QTY	PRICE
BATHROOM SAFETY & FALL PREVENTION			
5802	Bed Assist Bar	1 ct.	\$55.00
5804	Gait Belt, 72"	1 ct.	\$17.00
COLD, FLU & ALLERGY			
5089	Children's Cold & Allergy Liquid, 4 oz.	1 ct.	\$4.00
5460	Children's Cough and Cold, 4 oz.	1 ct.	\$5.00
DENTAL & DENTURE CARE			
5474	Children's Toothbrush	1 ct.	\$2.00
5810	Tongue Cleaner	1 ct.	\$6.00
5253	Tooth & Gum Cleanser	1 ct.	\$5.00
DIABETES CARE			
5574	Lancing Device	1 ct.	\$4.00
DIGESTIVE HEALTH			
5085	Gas Relief Drops, 1 oz.	1 ct.	\$4.00
EYE & EAR CARE			
5625	Cotton Swabs	150 ct.	\$3.00
5385	Cotton Swabs	300 ct.	\$4.00
5603	Eyeglass Repair Kit	1 ct.	\$3.00
5608	Q-Tips®, Cotton Swabs	170 ct.	\$4.00
FIRST AID & MEDICAL SUPPLIES			
5708	Bedside Commode	1 ct.	\$75.00
5481	Cotton Balls	76 ct.	\$2.00
5192	Cotton Balls	100 ct.	\$3.00
5635	Dust and Germ Mask	10 ct.	\$3.00
5281	Pocket Facial Tissue	1 ct.	\$2.00
5544	Toe Separator	1 ct.	\$5.00
FOOT CARE			
5819	Hammer Toe Crest	1 ct.	\$12.00
5667	Lamb's Wool Padding	1 ct.	\$4.00
5159	Moleskin Sheets	4 ct.	\$4.00
HOME DIAGNOSTIC & PATIENT AIDS			
5710	Cushion, Gel/Foam Seat	1 ct.	\$28.00
5874	Elastic Mattress Cover - 80" x 36" x 6"	1 ct.	\$7.00
HOME HEALTH CARE			
5369	Adult Nebulizer Mask with Tubing	1 ct.	\$4.00
5539	Cane, Adjustable Quad Bariatric	1 ct.	\$35.00
5315	Cane, Adjustable Quad Standard	1 ct.	\$18.00
5538	Cane, Folding	1 ct.	\$14.00
5666	Defibrillator Wall Mount	1 ct.	\$484.00
5003	Nebulizer Set with Tubing	1 ct.	\$3.00
5491	Peak Flow Meter	1 ct.	\$11.00
5108	Pillow Cover	1 ct.	\$8.00
5482	Pregnancy Test	1 ct.	\$6.00
HOUSEHOLD PRODUCTS			
5772	Air Freshener Aerosol	1 ct.	\$5.00
5756	Aluminum Foil	1 ct.	\$7.00

ITEM #	DESCRIPTION	QTY	PRICE
5774	Bed Bug Killer	1 ct.	\$5.00
5775	Cleaning Sponge	1 ct.	\$7.00
5773	Dish Detergent	1 ct.	\$5.00
5757	Dust Pan	1 ct.	\$7.00
5762	Paper Towel Roll, Perforated	1 ct.	\$5.00
5765	Prewash Stain Remover	1 ct.	\$5.00
5755	Sandwich Storage Bags	1 ct.	\$9.00
5758	Toilet Bowl Brush	1 ct.	\$5.00
5763	Toilet Bowl Cleaner Tablet	2 ct.	\$5.00
PAIN RELIEF			
5038	Acetaminophen Children's Chewables, 80 mg.	30 ct.	\$4.00
5039	Acetaminophen Children's Chewables, 160 mg.	24 ct.	\$7.00
5063	Acetaminophen Children's Liquid, 4 oz.	1 ct.	\$6.00
5044	Children's Ibuprofen Suspension, 100 mg., 4 oz.	1 ct.	\$5.00
5020	Ibuprofen Chewables, 100 mg.	24 ct.	\$7.00
PERSONAL CARE			
5657	Pumice Stone	1 ct.	\$3.00
5655	Nail Clipper	1 ct.	\$3.00
5633	Nail File	1 ct.	\$3.00
5332	Tweezers	1 ct.	\$3.00
SKIN CARE			
5535	Aloe Vera Cream, 8 oz.	1 ct.	\$3.00
5620	Anti-Bacterial Bar Soap	1 ct.	\$2.00
5663	Facial Wipes	20 ct.	\$3.00
VITAMINS & DIETARY SUPPLEMENTS			
5067	Children's Multivitamin	100 ct.	\$5.00
5307	Prenatal Vitamins	100 ct.	\$6.00

Alignment Health Plan is an HMO, PPO and an HMO SNP plan with a Medicare contract. Enrollment in Alignment Health Plan depends on contract renewal. The pharmacy network, and/or provider network may change at any time. You will receive notice when necessary. Alignment Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Alignment Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 877-236-8179 (TTY: 711).

This product list is subject to change. Items, quantities, sizes, and values may change depending on availability. If a product is unavailable or not in stock, it may be substituted for a similar product at no additional charge. Some items may vary depending on manufacturer.

STEP 1 – Complete Your Personal Information
Benefit Card #
Date of Birth (MM/DD/YY)

First Name
Last Name

Street #
Street Name
Apt/Suite #

City
State
ZIP Code

Phone
Email

STEP 2 – Make Your Product Selection

ITEM #	DESCRIPTION	PRICE	QTY	TOTAL
1.	<hr/>	\$ <hr/>	<hr/>	\$ <hr/>
2.	<hr/>	\$ <hr/>	<hr/>	\$ <hr/>
3.	<hr/>	\$ <hr/>	<hr/>	\$ <hr/>
4.	<hr/>	\$ <hr/>	<hr/>	\$ <hr/>
5.	<hr/>	\$ <hr/>	<hr/>	\$ <hr/>
6.	<hr/>	\$ <hr/>	<hr/>	\$ <hr/>
7.	<hr/>	\$ <hr/>	<hr/>	\$ <hr/>
8.	<hr/>	\$ <hr/>	<hr/>	\$ <hr/>
9.	<hr/>	\$ <hr/>	<hr/>	\$ <hr/>
10.	<hr/>	\$ <hr/>	<hr/>	\$ <hr/>
11.	<hr/>	\$ <hr/>	<hr/>	\$ <hr/>
12.	<hr/>	\$ <hr/>	<hr/>	\$ <hr/>
13.	<hr/>	\$ <hr/>	<hr/>	\$ <hr/>
14.	<hr/>	\$ <hr/>	<hr/>	\$ <hr/>

Total Order Amount \$ _____
 Benefit Allowance \$ _____
 Total Remaining Amount Due \$ _____

If your total order amount exceeds your current available benefit allowance, please include a check with the order form or fill out your credit card information below to pay the remaining amount due. NOTE: Failure to submit payment in full may cause a delay in receiving your order and/or cancellation of some items. If your total order amount is less than your current available benefit allowance, you DO NOT need to include additional payment information.

Step 3 only applies if you exceed your benefit allowance.

STEP 3 – Fill Out Payment Information (if applicable)

To pay by check, please make your check payable to NationsOTC and include it with your order form.

To pay by credit or debit card, please fill out the following information:

Credit/Debit Card #	Expiration Date (MM/YY)	Security Code (CVV)
_____	_____	_____
Cardholder First Name	Cardholder Last Name	
_____	_____	

Cardholder Signature

STEP 4 – Mail Completed Form

Send the completed order form along with payment (if applicable) to:

NationsOTC
 P.O. Box 8930
 West State Rd. 84, Suite 187
 Davie, FL 33324

If you have any questions or need assistance placing your order, please call NationsOTC at **877-236-8179 (TTY: 711)**. Member Experience Advisors are available Monday through Friday, 8:00 a.m. to 8:00 p.m. ET. Language support services are available if needed.

I understand that the phone numbers and/or emails I provided on this form may be used by NationsOTC or any of its contracted parties to contact me about my account, my health benefit plan or related programs, or services provided to me.