Ordering Over-the-Counter (OTC) Products

Has Never Been Easier

As a valued HAP Empowered MI Health Link (Medicare-Medicaid Plan) member, you have access to a variety of brand-name and generic health and wellness products with your OTC benefit through NationsOTC®. Your benefit allowance can be used to order the items you need while saving you time and money.

CONVENIENT ORDERING OPTIONS



Website

Visit HAPEmpowered.NationsBenefits.com to order through the MyBenefits portal





App

Scan this code to download the MyBenefits app or visit











Phone

Call us at 877-269-9234 (TTY: 711)



Mail

Complete and mail an order form







Your Personalized MyBenefits Portal

The MyBenefits portal makes ordering products simple and hassle-free.

You can easily:

- Search by category, price, and more
- See product descriptions, images, and related condition information
- View your available benefit allowance
- Order health and wellness products
- Track your order status in real-time



Personal Health Profile



Your personal health profile is built with you in mind. By self-reporting your conditions, you'll receive **product recommendations** and related **health information**. What you choose to share with us can be used to help you achieve your desired health goals.

GET STARTED TODAY!

To place an order, visit HAPEmpowered.NationsBenefits.com or call 877-269-9234 (TTY: 711).

Member Experience Advisors are available 24 hours per day, 7 days per week, 365 days per year.





HAP Empowered MI Health Link is a health plan that contracts with both Medicare and Michigan Medicaid to provide benefits of both programs to enrollees.